# Exhibit 6

#### <u>U.S. Patent No. 9,615,192 ("'192 Patent")</u>

Accused Devices: Samsung's push messaging servers (e.g., Samsung's Knox and Tizen servers), and all versions and variations thereof since the issuance of the asserted patent.

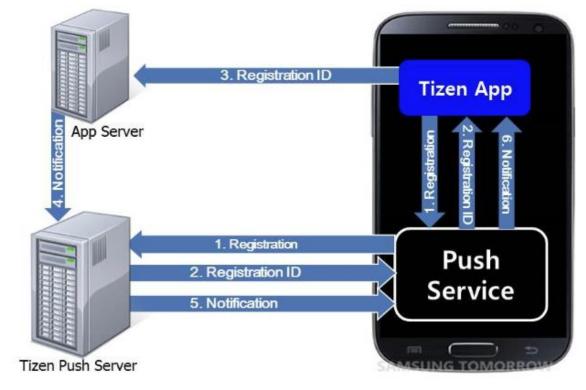
#### Claim 1

Issued Claim(s)	Public Documentation
[1pre]. A message link server	Samsung's push messaging servers are each "message link server[s]." See, e.g.,
comprising:	

#### Architecture

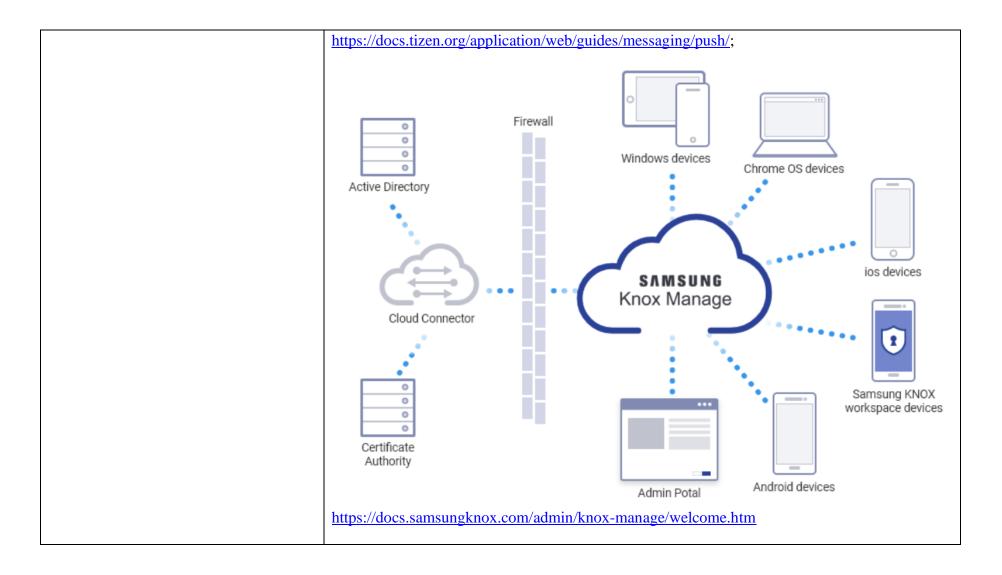
The architecture of the Tizen Push service is described in detail in the mobile native Push guide.

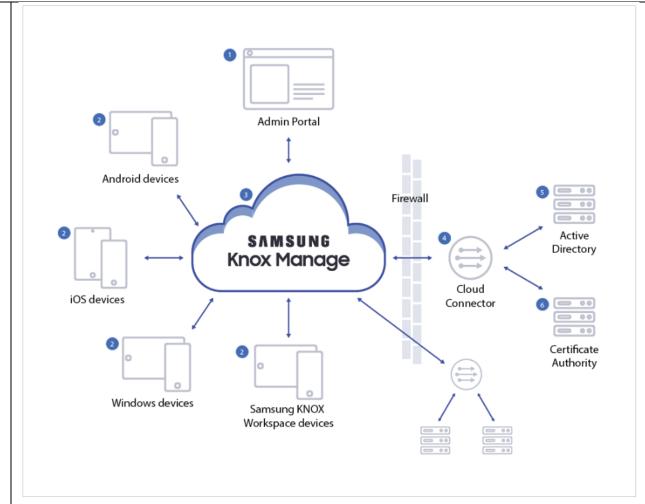
Figure: Service architecture



To receive push notifications for your application:

- 1. Request permission to access the Tizen push servers for using the push service API.
- 2. Wait for a confirmation email for the request.
- 3. Register the installed application on the device.
- 4. Connect to the push service for receiving push notifications.
- 5. Receive notifications from the push service.





https://docs.samsungknox.com/admin/knox-manage/km-features.htm

[1a] a transport services stack to maintain a respective secure message link through an Internet network between the message link server and a respective device link agent on each of a plurality of wireless end-user devices, each of the wireless Samsung's push messaging servers comprise "a transport services stack to maintain a respective secure message link through an Internet network between the message link server and a respective device link agent on each of a plurality of wireless end-user devices, each of the wireless end-user devices comprising multiple software components authorized to receive and process data from secure message link messages received via a device link agent on that device."

end-user devices comprising multiple software components authorized to receive and process data from secure message link messages received via a device link agent on that device;

For example, Samsung's push messaging server maintains a secure message link between the Tizen Push Server and a device link agent (e.g., Tizen App and/or Push Service) on a plurality of devices which comprise multiple software components and receive/process data from messages sent over the secure message link. See, e.g.,

#### **Push Notification**

You can receive notifications from a push server. The push service is a client daemon that maintains a permanent connection between the device and the push server. Push enables you to push events from an application server to your application on a Tizen device. Connection with the push service is used to deliver push notifications to the application, and process the registration and deregistration requests.

The Push API is optional for Tizen Mobile, Wearable, and TV profiles, which means that it may not be supported on all mobile, wearable, and TV devices. The Push API is supported on all Tizen emulators.

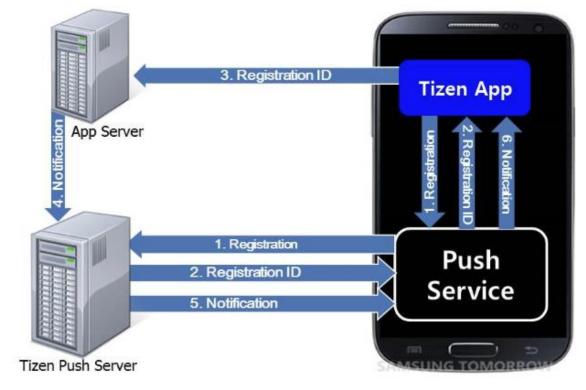
Push notification helps your application server send data to your application on a device over a network, even if the application is not running. Using the push service can reduce battery consumption and data transfer.

If a push message arrives when the application is running, the message is automatically delivered to the application. If the application is not running, the push service makes a sound or vibrates and adds a ticker or a badge notification to notify the user. By touching this notification, the user can check the message. If the application server sends a message with a LAUNCH option, the push service forcibly launches the application and hands over the message to the application.

#### Architecture

The architecture of the Tizen Push service is described in detail in the mobile native Push guide.

Figure: Service architecture



To receive push notifications for your application:

- 1. Request permission to access the Tizen push servers for using the push service API.
- 2. Wait for a confirmation email for the request.
- 3. Register the installed application on the device.
- 4. Connect to the push service for receiving push notifications.
- 5. Receive notifications from the push service.

#### Registering to the Push Service

To receive push notifications, you must learn how to register your application to the push service:

- Up to Tizen 2.4:
  - 1. Define event handlers for the registration results:

```
/*
    Define the data to be used when this process
    is launched by the notification service
*/
var service = new tizen.ApplicationControl('http://tizen.org/appcontrol/operation/push_test');
/* Define the error callback */
function errorCallback(response) {
    console.log('The following error occurred: ' + response.name);
}

/* Define the registration success callback */
function registerSuccessCallback(id) {
    console.log('Registration succeeded with id: ' + id);
}
```

2. Register the application for the service with the register() method. This operation has to be done only once.

```
/* Request application registration */
tizen.push.registerService(service, registerSuccessCallback, errorCallback);
```

Since Tizen 3.0:

Before registering, you must connect to the push service:

1. Define event handlers:

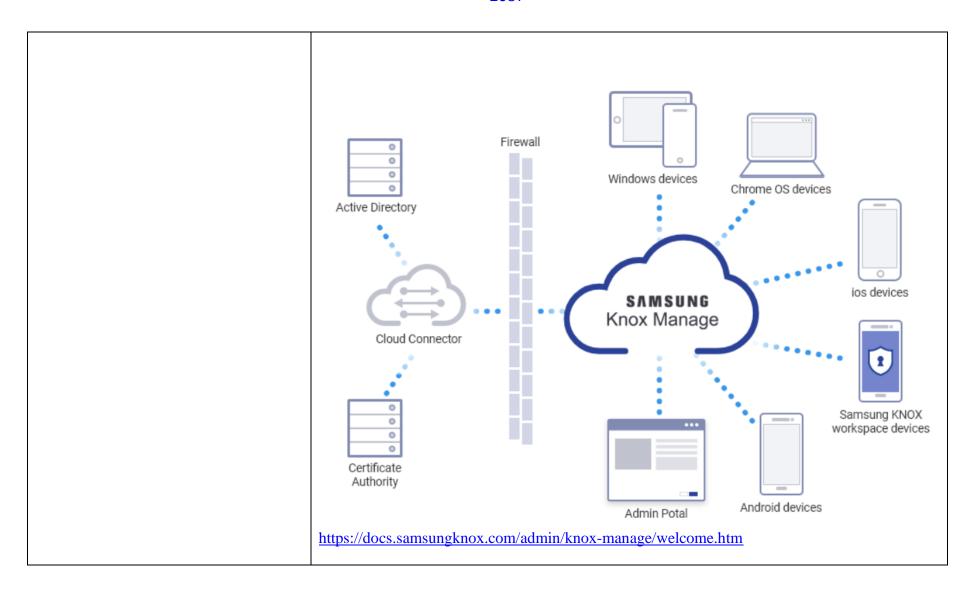
```
/* Define the error callback */
function errorCallback(response) {
    console.log('The following error occurred: ' + response.name);
/* Define the registration success callback */
function registerSuccessCallback(id) {
    console.log('Registration succeeded with id: ' + id);
/* Define the state change callback */
function stateChangeCallback(state) {
    console.log('The state is changed to: ' + state);
    if (state == 'UNREGISTERED') {
        /* Request application registration */
        tizen.push.register(registerSuccessCallback, errorCallback);
/* Define the notification callback */
function notificationCallback(notification) {
    console.log('A notification arrives.');
}
```

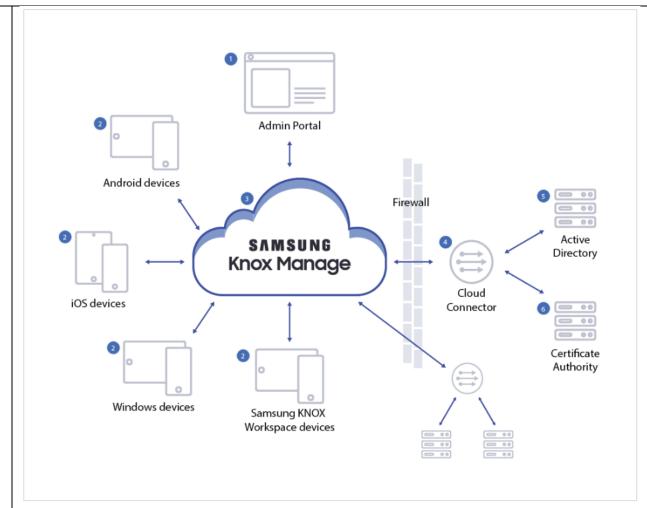
2. Connect to the push service with the connect() method. The register() method is called in the stateChangeCallback() callback. This operation has to be done only once.

```
/* Connect to push service */
tizen.push.connect(stateChangeCallback, notificationCallback, errorCallback);
```

https://docs.tizen.org/application/web/guides/messaging/push/.

As another example, Samsung's devices operating in the Samsung Knox ecosystem, for example mobile phones and other devices enrolled in the Samsung Knox MDM platform and the Samsung Knox servers managing those phones and devices, maintains a secure message link between the server and a device link agent on a plurality of devices which comprise multiple software components and receive/process data from messages sent over the secure message link.





https://docs.samsungknox.com/admin/knox-manage/km-features.htm

As a further example, the communications link Samsung Knox Manage servers or Knox MDM platform and devices being managed by such servers or MDM platform, for example including the Knox workspace devices, Android devices, iOS devices, Chrome OS devices, and Windows devices illustrated above, comprise a "service control link." Data and messages transmitted over the secure message link between the Samsung Knox Manage servers or Knox MDM platform

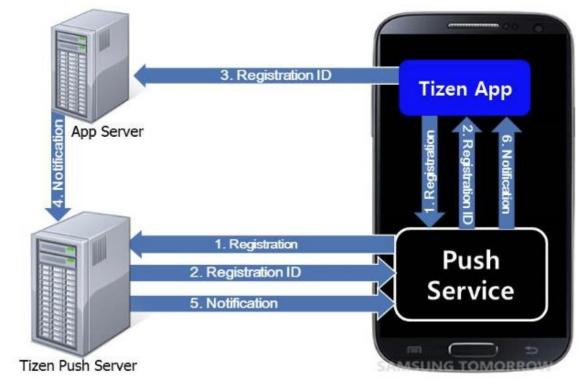
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and managed devices are encrypted, and commands and notifications transmitted from such servers to devices are messages. As a further example, the communications link between Samsung's Tizen servers and Tizen OS devices, and Firebase messaging servers and Samsung's Android devices, comprises a "service message link." Notifications, data, and messages transmitted over these service control links from such servers to devices are encrypted, as illustrated above, and are messages. [1b] an interface to a network to receive Samsung's push messaging servers comprise "an interface to a network to receive network network element messages from a element messages from a plurality of network elements, the received network element messages plurality of network elements, the comprising respective message content and requests for delivery of the respective message content to respective wireless end-user devices, the respective message content including data received network element messages for, and an identification of, a respective one of the authorized software components." comprising respective message content and requests for delivery of the respective message content to respective For example, Samsung's push messaging servers receive messages from a plurality of network wireless end-user devices, the respective elements (e.g., App Servers) which comprise content and delivery requests to devices and message content including data for, and software components. See, e.g., an identification of, a respective one of the authorized software components; and



The architecture of the Tizen Push service is described in detail in the mobile native Push guide.

Figure: Service architecture



To receive push notifications for your application:

- 1. Request permission to access the Tizen push servers for using the push service API.
- 2. Wait for a confirmation email for the request.
- 3. Register the installed application on the device.
- 4. Connect to the push service for receiving push notifications.
- 5. Receive notifications from the push service.

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https://docs.tizen.org/application/web/guides/messaging/push/;

#### **Push Server**

You can push events from an application server to your application on a Tizen device. If the message sending fails for any reason, an error code identifying the failure reason is returned. You can use the error code to determine how to handle the failure.

The Push API is optional for the Tizen Wearable profile, which means that it may not be supported on all wearable devices.

The main features of the Push API for the server developers include:

· Sending push notifications

You can send push notifications from the application server to an application.

· Decorating push notifications

You can add decorations to the push notifications in the quick panel.

https://docs.tizen.org/application/native/guides/messaging/push-server/;

#### Push

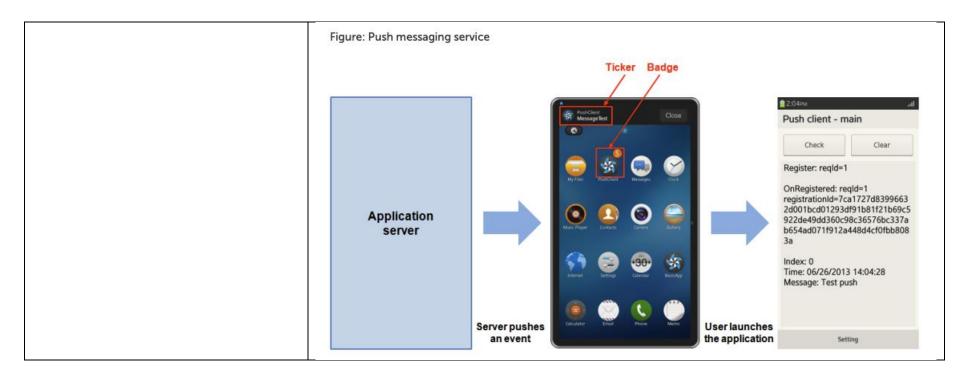
You can push events from an application server to your application on a Tizen device.

The Push API is optional for the Tizen Wearable profile, which means that it may not be supported on all wearable devices.

Once your application is successfully registered in the push server through the push service (daemon) on the device, your application server can send push messages to the application on that particular device.

If a push message arrives when the application is running, the message is automatically delivered to the application. If the application is not running, the push service makes a sound or vibrates and adds a ticker or a badge notification to notify the user. By touching this notification, the user can check the message. If the application server sends a message with a LAUNCH option, the push service forcibly launches the application and hands over the message to the application as an application control.

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#### **Sending Push Notifications**

Once the application successfully sends its registration ID to the application server, you are ready to send push notifications from the application server to the application on that particular device. This use case describes how to send a simple push notification to the device. For advanced features, see the Push Server guide for server developers.

The following example shows a sample push notification:

- URI: See the Push RQM (Request Manager) server URLs table.
- Method: HTTP POST
- Header:

```
appID: 1234567890987654
appSecret: dYo/o/m11gmWmjs7+5f+2zLNV0c=
```

Body:

```
{
   "regID": "0501a53f4affdcbb98197f188345ff30c04b-5001",
   "requestID": "01231-22EAX-223442",
   "message": "badgeOption=INCREASE&badgeNumber=1&action=ALERT&alertMessage=Hi",
   "appData": "{id:asdf&passwd:1234}", /* Optional, if the message field is not empty */
}
```

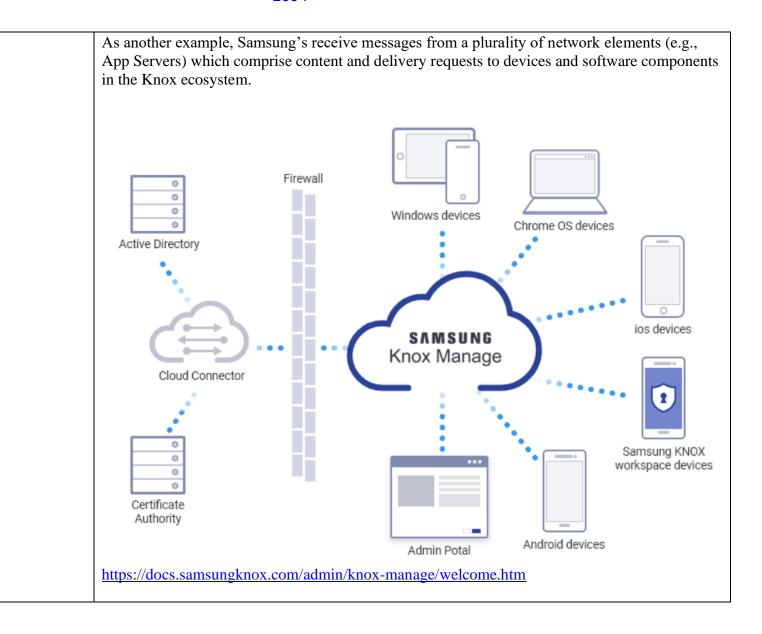
To send a notification:

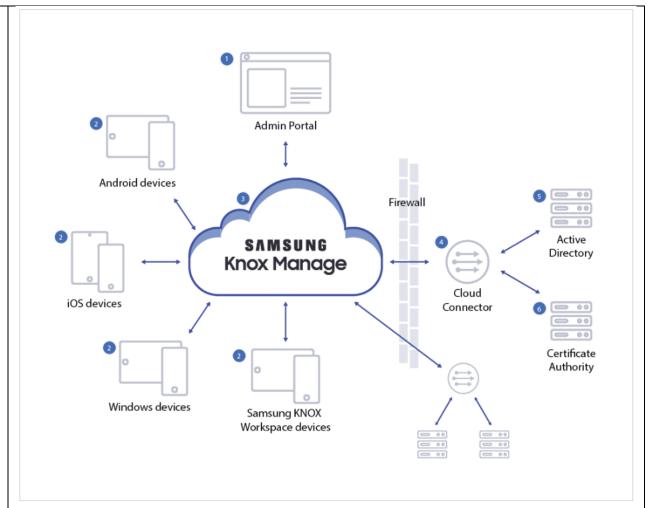
- Prepare the appID, appSecret, regID, and requestID:
  - The appID and appSecret values are given in the email message that you received when requesting permission to use Tizen push servers.
  - The regID value is the one that the application server received from your application installed on a Tizen device. Depending on the regID value, the URI of the server to which your application server sends the notification varies.
  - The requestID value is used to identify the notification in the push server. When your application server sends notifications using the same requestID value, the last notification overwrites all the previous notifications that are not delivered yet.
- 2. Use the message field to describe how to process the notification.

The message field contains not only the message to show in the quick panel on the device, but also the behaviors that the device must take when receiving the notification. The message field is a string that consists of key-value pairs. The available pair options are given in the following table.

https://docs.tizen.org/application/native/guides/messaging/push/.

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https://docs.samsungknox.com/admin/knox-manage/km-features.htm

As a further example, the App Servers communicating with Tizen and Firebase notification servers (each a network element) send messages such as notifications (network element messages comprising respective message content and request for delivery of the respective message content), which are routed through Samsung's Tizen and Knox servers and Google's Firebase messaging servers. Alternatively, administrator devices communicating with Knox MDM and Knox Manage servers to manage and control devices in the Knox device group are

## 

	also network elements which send to the Knox servers messages that comprise message content
	and requests for delivery of the message content down to the managed devices. Such messages
	can be device commands transmitted from the administrator devices to managed devices via
	Knox servers (e.g., <a href="https://docs.samsungknox.com/admin/knox-manage/send-commands-to-">https://docs.samsungknox.com/admin/knox-manage/send-commands-to-</a>
	devices.htm) or readable notifications. Alternatively, each of the managed devices in a Knox
	MDM group can also comprise network elements sending messages and requests for delivery of
	message content, for example when agents on the managed device monitor and trigger alerts to
	be sent to administrator devices via Knox MDM servers (e.g.,
	https://docs.samsungknox.com/admin/knox-manage/configure-alerts.htm). In each example,
	such messages include data for, and identification of, a respective one of the authorized software
	components (e.g., the application to which the notification and message is delivered, whether it
	is the Knox Agent on the devices, the Knox Manage application on the administrator device, or
	the particular application on the Tizen device receiving a notification).
[1c] a message buffer system including a	The Accused Devices include "a message buffer system including a memory and logic."
memory and logic,	
	For example, Samsung's push messaging servers include memory to store messages and logic.
	See e.g.,

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When a notification arrives at the device, its delivery mechanism depends on whether the application is running:

· When the application is running

When a notification arrives to the application while it is running (precisely, the application is connected to the service), the push notification callback is called. In this callback, you can read and process the received notification as described in this use case.

· When the application is not running

If the notification arrives when the application is not running, there are 3 ways to handle the notification:

o Forcibly launch the application and deliver the notification to it.

This happens when the action is set to **LAUNCH** in the message field when sending the notification from the application server. When the notification action arrives at the device, the push service forcibly launches the application and delivers the notification as a bundle.

For more information, see the Retrieving Messages When Launched by the Push Service use case.

o Store the notification at the push service database and request it later when the application is launched.

This happens when the action is set to ALERT or SILENT in the message field when sending the notification from the application server. When such a notification arrives at the device, the push service keeps the notification in the database and waits for the request from the application.

For more information, see the Retrieving Missed Push Messages use case.

The difference between the ALERT and SILENT actions is that the former shows an alert message in the quick panel and changes the badge count, while the latter does not. If the user clicks the alert message in the quick panel, the push service forcibly launches the application and delivers the notification.

o Discard the notification.

This happens when the action is set to **DISCARD** in the message field when sending the notification from the application server. When such a notification arrives at the device, the push service discards the notification unless the application is running.

https://docs.tizen.org/application/web/guides/messaging/push/;

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If the notification arrives when the application is not running, it can be handled in 3 ways:

• Forcibly launch the application and deliver the notification to it.

You need to set the action to LAUNCH in the message field when sending the notification from the application server. When the notification action arrives at the device, the push service forcibly launches the application and delivers the notification as a bundle.

When you create a project in the Tizen Studio, the <code>app\_control()</code> function is created automatically. When the application is launched by another application or process (in this case, by the push service), all related information regarding this launch request is delivered through the <code>app\_control</code> parameter. From this handle, retrieve the <code>op</code> operation using the <code>app\_control\_get\_operation()</code> function. With <code>app\_control</code> and <code>op</code> , retrieve the notification data using the <code>push\_service\_app\_control\_to\_noti\_data()</code> function.

If the application is not launched by the push service, this function returns as NULL.

```
static void
app_control(app_control_h app_control, void *data)
    char *op = NULL;
    push_service_notification_h noti = NULL;
   int ret;
    if (app_control_get_operation(app_control, &op) < 0)</pre>
        return;
    /* Retrieve the noti from the bundle */
    ret = push_service_app_control_to_notification(app_control, op, &noti);
   if (noti) {
        /* Handle the noti */
        /* Free the noti */
        push_service_free_notification(noti);
        /* Case when the application is not launched by the push service */
   }
    if (op)
        free(op);
}
```

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Since Tizen 3.0, the push service provides launch types when the application is launched by the service. Use the following code to figure out why the application is launched, as the app\_control() function is invoked in both cases of receiving notification and changing registration state.

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Store the notification at the push service database and request it later when the application is launched.

You need to set the action to ALERT or SILENT in the message field when sending the notification from the application server. When such a notification arrives at the device, the push service keeps the notification in the database and waits for the request from the application.

You can request for unread notifications from the push service. The request can be performed after connecting to the push server when the application is launched.

```
if (push_conn) {
   int ret = push_service_request_unread_notification(push_conn);
   if (ret != PUSH_SERVICE_ERROR_NONE)
      dlog_print(DLOG_ERROR, LOG_TAG, "ERROR: push_service_request_unread_notification()
failed.");
}
```

The difference between the ALERT and SILENT actions is that the former shows an alert message in the quick panel and changes the badge count, while the latter does not. If the user clicks the alert message in the quick panel, the push service forcibly launches the application and delivers the notification through the app control callback function.

o Discard the notification.

You need to set the action to **DISCARD** in the message field when sending the notification from the application server. When such a notification arrives at the device, the push service delivers the notification only when the application is up and running. Otherwise, the push service does not store the notification and discards it.

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Request unread notifications.

If the user does not launch the application from the quick panel, the application requests the unread notifications after start-up using the asynchronous push\_service\_request\_unread\_notification() function.

The following example shows a synchronous request using the push\_service\_get\_unread\_notification() function:

```
push_service_notification_h noti;
int ret;
do {
    ret = push_service_get_unread_notification(push_conn, &noti);

    /* Process the unread message noti */
    push_server_free_notification(&noti);
} while (1);
```

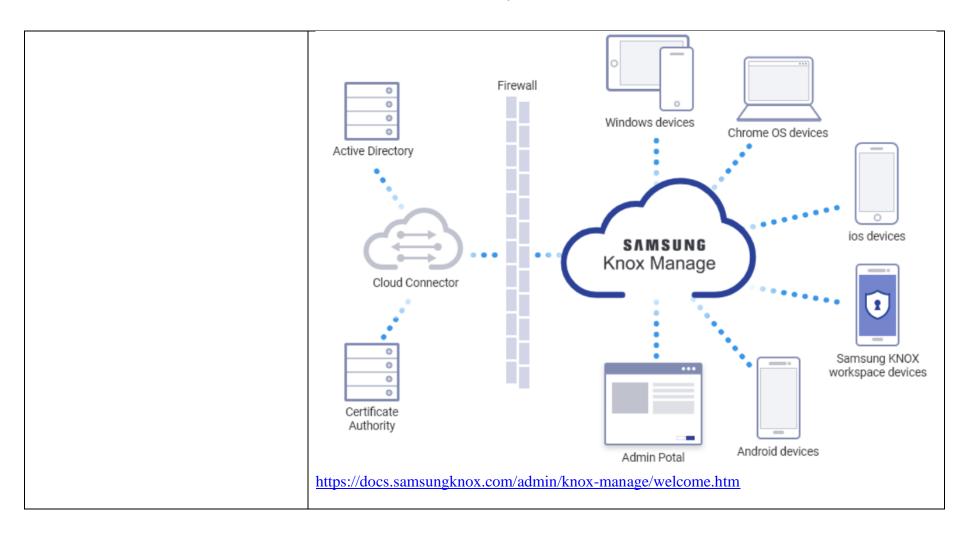
Call this function repeatedly until no notification is returned. If there are multiple unread notifications, the notifications are retrieved in their arrival order.

The push\_service\_get\_unread\_notification() function blocks the code while it receives a notification from the service. Unless you need this kind of synchronous behavior, use the asynchronous function.

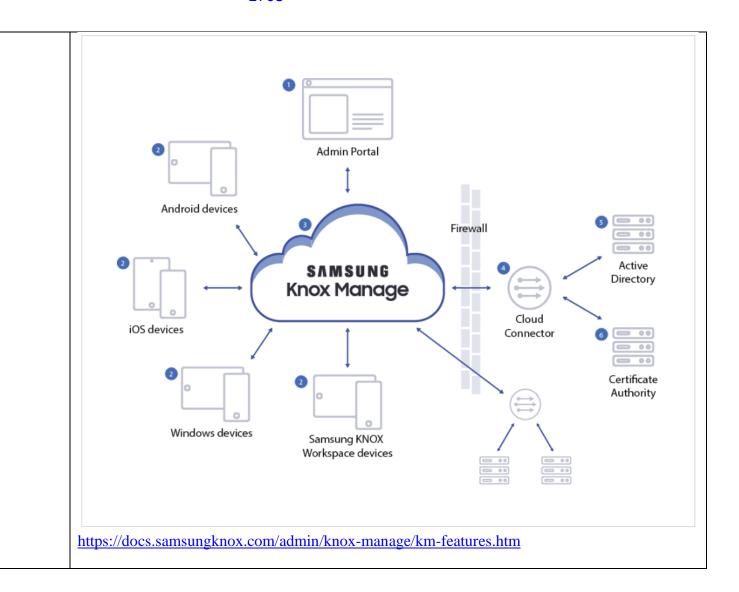
https://docs.tizen.org/application/native/guides/messaging/push/.

As another example, Samsung's Knox servers include memory to store messages and logic.

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#### Update an existing device profile

22.11 23.03 UAT

An admin can update the device's profile with a push update if a device is currently in a Configured state.

**NOTE** — Setup edition profiles are restricted from receiving a push update. A Dynamic profile can push update another Dynamic edition profile, and a Setup edition profile can push update a Dynamic edition profile. However, a Setup edition profile cannot update another Setup edition profile, nor can a Dynamic edition profile push update a Setup edition profile.

**NOTE** — An IT admin can select specific devices for push updates from the Knox Configure **PROFILE** or **DEVICES** tabs or at the time a profile is modified. Otherwise, each device utilizing the profile will receive the push update whether intended for each device utilizing that profile or not.

- 6. If displayed, select the **Push update without requesting end user consent** to push the updates directly to the configured state devices without consent from the device end user. Leave this option unselected affords the device user the ability to approve the profile update before its pushed to their device.
- 7. Select **YES** to proceed with the device push update and profile overwrite. Select **Back** to move back to the previous **Assign devices with profiles** screen.

https://docs.samsungknox.com/admin/knox-configure/updating-an-existing-device-profile.htm

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#### Components of Knox Manage

- 1. **Knox Manage console** A web console that allows IT admins to configure, monitor, and manage devices, deploy updates, as well as manage certificates and licenses.
- 2. **Knox Manage MDM Client** An app that is installed on devices to automate installation and enrollment to Knox Manage.
- 3. **Knox Manage Cloud Connector** A service that creates a secure channel for data transfer between your enterprise system and the Knox Manage cloud server.
- 4. **Certificate Authority (CA)** An authority that generates certificates to authenticate devices and users with services such as Wi-Fi, VPN, Exchange, APN, and so on.
- 5. **Active Directory** A Lightweight Directory Access Protocol (LDAP) service that provides access to a customer's directory-based user information.

https://docs.samsungknox.com/admin/knox-manage/welcome.htm

#### Set the profile update schedule

You can set the schedule to update the latest policy applied to user devices on a regular basis.

You can define multiple schedules. Click + to add a schedule.

You can add or edit up to 20 schedules when you save the settings.

To configure a policy update schedule:

- 1. Navigate to **Setting > Configuration > Profile Update Scheduler**.
- 2. Click next to Profile Update Schedule to enable the scheduler feature.
- 3. Select a target type from the following.
  - Global Setting—All profiles are updated according to the schedule.
  - **Set by Group / Organization**—You can configure multiple schedules and select groups or organizations for each schedule setting.
- 4. Select days and set the start time and time zone.
  - Select groups or organizations for each schedule setting if you selected the group/organization target type.
  - The policy update time may vary depending on the time and time zone of the user device.
- 5. Click Save & Apply.

 $\underline{https://docs.samsungknox.com/admin/knox-manage/set-the-profile-update-schedule.htm}.$ 

[1d] the memory to buffer content from the received network element messages for which delivery is requested to a given one of the wireless end-user devices, The Accused Devices include "the memory to buffer content from the received network element messages for which delivery is requested to a given one of the wireless end-user devices."

For example, Samsung's push messaging servers include memory to store content from received messages for delivery to a device. *See e.g.*,

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When a notification arrives at the device, its delivery mechanism depends on whether the application is running:

· When the application is running

When a notification arrives to the application while it is running (precisely, the application is connected to the service), the push notification callback is called. In this callback, you can read and process the received notification as described in this use case.

· When the application is not running

If the notification arrives when the application is not running, there are 3 ways to handle the notification:

o Forcibly launch the application and deliver the notification to it.

This happens when the action is set to **LAUNCH** in the message field when sending the notification from the application server. When the notification action arrives at the device, the push service forcibly launches the application and delivers the notification as a bundle.

For more information, see the Retrieving Messages When Launched by the Push Service use case.

o Store the notification at the push service database and request it later when the application is launched.

This happens when the action is set to ALERT or SILENT in the message field when sending the notification from the application server. When such a notification arrives at the device, the push service keeps the notification in the database and waits for the request from the application.

For more information, see the Retrieving Missed Push Messages use case.

The difference between the ALERT and SILENT actions is that the former shows an alert message in the quick panel and changes the badge count, while the latter does not. If the user clicks the alert message in the quick panel, the push service forcibly launches the application and delivers the notification.

o Discard the notification.

This happens when the action is set to **DISCARD** in the message field when sending the notification from the application server. When such a notification arrives at the device, the push service discards the notification unless the application is running.

https://docs.tizen.org/application/web/guides/messaging/push/;

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If the notification arrives when the application is not running, it can be handled in 3 ways:

• Forcibly launch the application and deliver the notification to it.

You need to set the action to LAUNCH in the message field when sending the notification from the application server. When the notification action arrives at the device, the push service forcibly launches the application and delivers the notification as a bundle.

When you create a project in the Tizen Studio, the <code>app\_control()</code> function is created automatically. When the application is launched by another application or process (in this case, by the push service), all related information regarding this launch request is delivered through the <code>app\_control</code> parameter. From this handle, retrieve the <code>op</code> operation using the <code>app\_control\_get\_operation()</code> function. With <code>app\_control</code> and <code>op</code>, retrieve the notification data using the <code>push\_service\_app\_control\_to\_noti\_data()</code> function.

If the application is not launched by the push service, this function returns as NULL.

```
static void
app_control(app_control_h app_control, void *data)
    char *op = NULL;
    push_service_notification_h noti = NULL;
   int ret;
    if (app_control_get_operation(app_control, &op) < 0)</pre>
        return;
    /* Retrieve the noti from the bundle */
    ret = push_service_app_control_to_notification(app_control, op, &noti);
   if (noti) {
        /* Handle the noti */
        /* Free the noti */
        push_service_free_notification(noti);
        /* Case when the application is not launched by the push service */
   }
    if (op)
        free(op);
}
```

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Since Tizen 3.0, the push service provides launch types when the application is launched by the service. Use the following code to figure out why the application is launched, as the app\_control() function is invoked in both cases of receiving notification and changing registration state.

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Store the notification at the push service database and request it later when the application is launched.

You need to set the action to ALERT or SILENT in the message field when sending the notification from the application server. When such a notification arrives at the device, the push service keeps the notification in the database and waits for the request from the application.

You can request for unread notifications from the push service. The request can be performed after connecting to the push server when the application is launched.

```
if (push_conn) {
   int ret = push_service_request_unread_notification(push_conn);
   if (ret != PUSH_SERVICE_ERROR_NONE)
      dlog_print(DLOG_ERROR, LOG_TAG, "ERROR: push_service_request_unread_notification()
failed.");
}
```

The difference between the ALERT and SILENT actions is that the former shows an alert message in the quick panel and changes the badge count, while the latter does not. If the user clicks the alert message in the quick panel, the push service forcibly launches the application and delivers the notification through the app control callback function.

o Discard the notification.

You need to set the action to DISCARD in the message field when sending the notification from the application server. When such a notification arrives at the device, the push service delivers the notification only when the application is up and running. Otherwise, the push service does not store the notification and discards it.

#### Case 2:23-cv-00103-JRG-RSP Document 31-6 Filed 07/24/23 Page 34 of 60 PageID #: 1711

Request unread notifications.

If the user does not launch the application from the quick panel, the application requests the unread notifications after start-up using the asynchronous push\_service\_request\_unread\_notification() function.

The following example shows a synchronous request using the push\_service\_get\_unread\_notification() function:

```
push_service_notification_h noti;
int ret;
do {
    ret = push_service_get_unread_notification(push_conn, &noti);

    /* Process the unread message noti */
    push_server_free_notification(&noti);
} while (1);
```

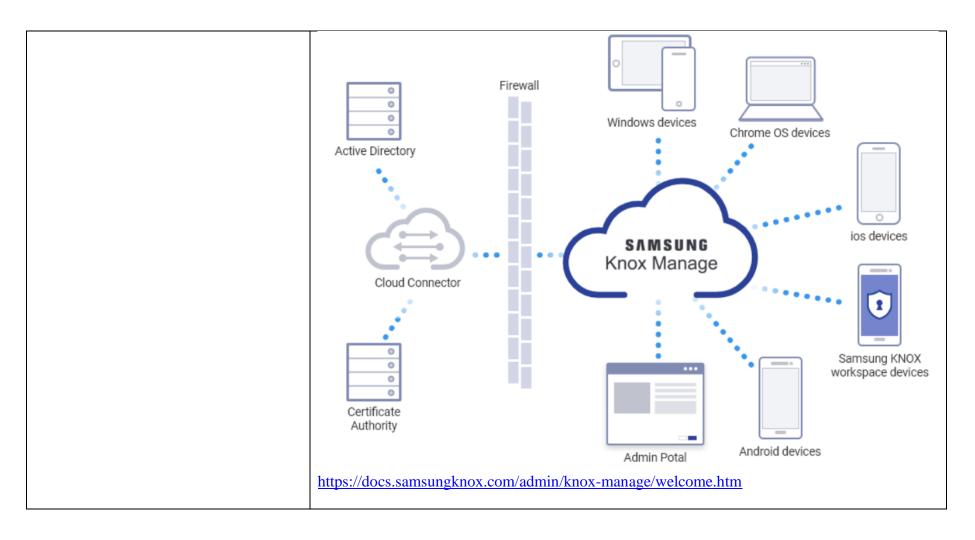
Call this function repeatedly until no notification is returned. If there are multiple unread notifications, the notifications are retrieved in their arrival order.

The push\_service\_get\_unread\_notification() function blocks the code while it receives a notification from the service. Unless you need this kind of synchronous behavior, use the asynchronous function.

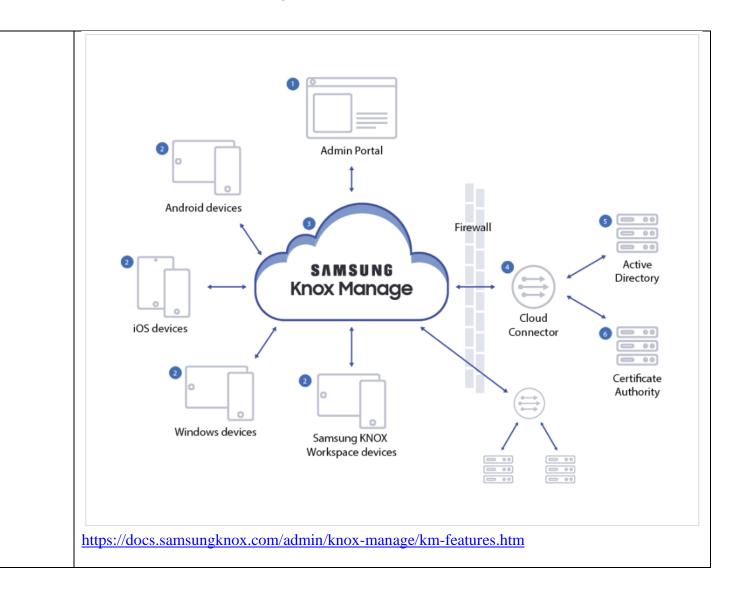
https://docs.tizen.org/application/native/guides/messaging/push/.

As another example, Samsung's Knox servers include memory to store content from received messages for delivery to a device.

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#### Update an existing device profile

22.11 23.03 UAT

An admin can update the device's profile with a push update if a device is currently in a Configured state.

**NOTE** — Setup edition profiles are restricted from receiving a push update. A Dynamic profile can push update another Dynamic edition profile, and a Setup edition profile can push update a Dynamic edition profile. However, a Setup edition profile cannot update another Setup edition profile, nor can a Dynamic edition profile push update a Setup edition profile.

**NOTE** — An IT admin can select specific devices for push updates from the Knox Configure **PROFILE** or **DEVICES** tabs or at the time a profile is modified. Otherwise, each device utilizing the profile will receive the push update whether intended for each device utilizing that profile or not.

- 6. If displayed, select the **Push update without requesting end user consent** to push the updates directly to the configured state devices without consent from the device end user. Leave this option unselected affords the device user the ability to approve the profile update before its pushed to their device.
- 7. Select **YES** to proceed with the device push update and profile overwrite. Select **Back** to move back to the previous **Assign devices with profiles** screen.

 $\underline{https://docs.samsungknox.com/admin/knox-configure/updating-an-existing-device-profile.htm}$ 

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#### Components of Knox Manage

- 1. **Knox Manage console** A web console that allows IT admins to configure, monitor, and manage devices, deploy updates, as well as manage certificates and licenses.
- 2. **Knox Manage MDM Client** An app that is installed on devices to automate installation and enrollment to Knox Manage.
- 3. **Knox Manage Cloud Connector** A service that creates a secure channel for data transfer between your enterprise system and the Knox Manage cloud server.
- 4. **Certificate Authority (CA)** An authority that generates certificates to authenticate devices and users with services such as Wi-Fi, VPN, Exchange, APN, and so on.
- 5. **Active Directory** A Lightweight Directory Access Protocol (LDAP) service that provides access to a customer's directory-based user information.

https://docs.samsungknox.com/admin/knox-manage/welcome.htm

## Set the profile update schedule

You can set the schedule to update the latest policy applied to user devices on a regular basis.

You can define multiple schedules. Click + to add a schedule.

You can add or edit up to 20 schedules when you save the settings.

To configure a policy update schedule:

- 1. Navigate to **Setting > Configuration > Profile Update Scheduler**.
- 2. Click next to Profile Update Schedule to enable the scheduler feature.
- 3. Select a target type from the following.
  - Global Setting—All profiles are updated according to the schedule.
  - **Set by Group / Organization**—You can configure multiple schedules and select groups or organizations for each schedule setting.
- 4. Select days and set the start time and time zone.
  - Select groups or organizations for each schedule setting if you selected the group/organization target type.
  - The policy update time may vary depending on the time and time zone of the user device.
- 5. Click Save & Apply.

 $\underline{https://docs.samsungknox.com/admin/knox-manage/set-the-profile-update-schedule.htm}.$ 

[1e] the logic to determine when one of a plurality of message delivery triggers for the given one of the wireless end-user devices has occurred, wherein for at least some of the received network element messages, the receipt of such a message by the message buffer system is not a

The Accused Devices include "the logic to determine when one of a plurality of message delivery triggers for the given one of the wireless end-user devices has occurred, wherein for at least some of the received network element messages, the receipt of such a message by the message buffer system is not a message delivery trigger, and for at least one of the message delivery triggers, the trigger is an occurrence of an asynchronous event with time-critical messaging needs."

# Case 2:23-cv-00103-JRG-RSP Document 31-6 Filed 07/24/23 Page 40 of 60 PageID #: 1717

message delivery trigger, and for at least one of the message delivery triggers, the trigger is an occurrence of an asynchronous event with time-critical messaging needs, and For example, Samsung's push messaging servers include logic to determine whether a delivery trigger that is not based on the receipt of the message has occurred. *See e.g.*,

When a notification arrives at the device, its delivery mechanism depends on whether the application is running:

· When the application is running

When a notification arrives to the application while it is running (precisely, the application is connected to the service), the push notification callback is called. In this callback, you can read and process the received notification as described in this use case.

· When the application is not running

If the notification arrives when the application is not running, there are 3 ways to handle the notification:

o Forcibly launch the application and deliver the notification to it.

This happens when the action is set to LAUNCH in the message field when sending the notification from the application server. When the notification action arrives at the device, the push service forcibly launches the application and delivers the notification as a bundle.

For more information, see the Retrieving Messages When Launched by the Push Service use case.

o Store the notification at the push service database and request it later when the application is launched.

This happens when the action is set to ALERT or SILENT in the message field when sending the notification from the application server. When such a notification arrives at the device, the push service keeps the notification in the database and waits for the request from the application.

For more information, see the Retrieving Missed Push Messages use case.

The difference between the ALERT and SILENT actions is that the former shows an alert message in the quick panel and changes the badge count, while the latter does not. If the user clicks the alert message in the quick panel, the push service forcibly launches the application and delivers the notification.

o Discard the notification.

This happens when the action is set to **DISCARD** in the message field when sending the notification from the application server. When such a notification arrives at the device, the push service discards the notification unless the application is running.

https://docs.tizen.org/application/web/guides/messaging/push/;

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If the notification arrives when the application is not running, it can be handled in 3 ways:

o Forcibly launch the application and deliver the notification to it.

You need to set the action to LAUNCH in the message field when sending the notification from the application server. When the notification action arrives at the device, the push service forcibly launches the application and delivers the notification as a bundle.

When you create a project in the Tizen Studio, the <code>app\_control()</code> function is created automatically. When the application is launched by another application or process (in this case, by the push service), all related information regarding this launch request is delivered through the <code>app\_control</code> parameter. From this handle, retrieve the <code>op</code> operation using the <code>app\_control\_get\_operation()</code> function. With <code>app\_control</code> and <code>op</code> , retrieve the notification data using the <code>push\_service\_app\_control\_to\_noti\_data()</code> function.

If the application is not launched by the push service, this function returns as NULL.

```
static void
app_control(app_control_h app_control, void *data)
    char *op = NULL;
    push_service_notification_h noti = NULL;
   int ret;
    if (app_control_get_operation(app_control, &op) < 0)</pre>
        return;
    /* Retrieve the noti from the bundle */
    ret = push_service_app_control_to_notification(app_control, op, &noti);
   if (noti) {
        /* Handle the noti */
        /* Free the noti */
        push_service_free_notification(noti);
        /* Case when the application is not launched by the push service */
   }
    if (op)
        free(op);
}
```

# Case 2:23-cv-00103-JRG-RSP Document 31-6 Filed 07/24/23 Page 42 of 60 PageID #: 1719

Since Tizen 3.0, the push service provides launch types when the application is launched by the service. Use the following code to figure out why the application is launched, as the app\_control() function is invoked in both cases of receiving notification and changing registration state.

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Store the notification at the push service database and request it later when the application is launched.

You need to set the action to ALERT or SILENT in the message field when sending the notification from the application server. When such a notification arrives at the device, the push service keeps the notification in the database and waits for the request from the application.

You can request for unread notifications from the push service. The request can be performed after connecting to the push server when the application is launched.

```
if (push_conn) {
   int ret = push_service_request_unread_notification(push_conn);
   if (ret != PUSH_SERVICE_ERROR_NONE)
      dlog_print(DLOG_ERROR, LOG_TAG, "ERROR: push_service_request_unread_notification()
failed.");
}
```

The difference between the ALERT and SILENT actions is that the former shows an alert message in the quick panel and changes the badge count, while the latter does not. If the user clicks the alert message in the quick panel, the push service forcibly launches the application and delivers the notification through the app control callback function.

o Discard the notification.

You need to set the action to **DISCARD** in the message field when sending the notification from the application server. When such a notification arrives at the device, the push service delivers the notification only when the application is up and running. Otherwise, the push service does not store the notification and discards it.

# Case 2:23-cv-00103-JRG-RSP Document 31-6 Filed 07/24/23 Page 44 of 60 PageID #: 1721

Reguest unread notifications.

If the user does not launch the application from the quick panel, the application requests the unread notifications after start-up using the asynchronous push\_service\_request\_unread\_notification() function.

The following example shows a synchronous request using the push\_service\_get\_unread\_notification() function:

```
push_service_notification_h noti;
int ret;
do {
    ret = push_service_get_unread_notification(push_conn, &noti);

    /* Process the unread message noti */
    push_server_free_notification(&noti);
} while (1);
```

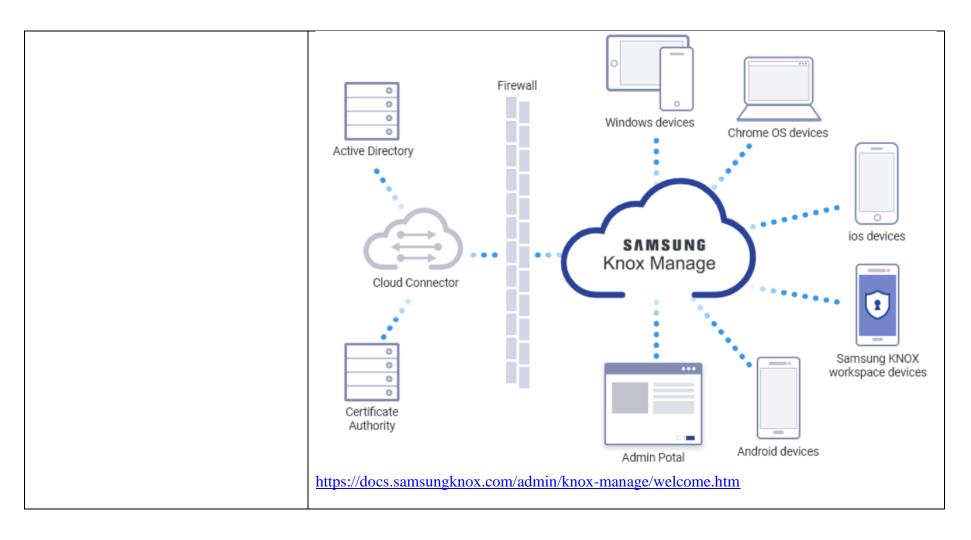
Call this function repeatedly until no notification is returned. If there are multiple unread notifications, the notifications are retrieved in their arrival order.

The push\_service\_get\_unread\_notification() function blocks the code while it receives a notification from the service. Unless you need this kind of synchronous behavior, use the asynchronous function.

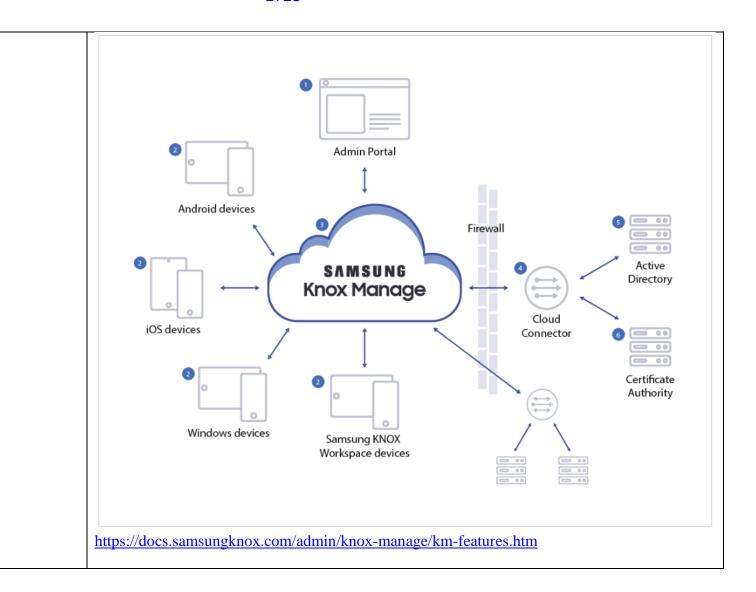
https://docs.tizen.org/application/native/guides/messaging/push/.

As another example, Samsung's Knox servers include logic to determine whether a delivery trigger that is not based on the receipt of the message has occurred.

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#### Update an existing device profile

22.11 23.03 UAT

An admin can update the device's profile with a push update if a device is currently in a Configured state.

**NOTE** — Setup edition profiles are restricted from receiving a push update. A Dynamic profile can push update another Dynamic edition profile, and a Setup edition profile can push update a Dynamic edition profile. However, a Setup edition profile cannot update another Setup edition profile, nor can a Dynamic edition profile push update a Setup edition profile.

**NOTE** — An IT admin can select specific devices for push updates from the Knox Configure **PROFILE** or **DEVICES** tabs or at the time a profile is modified. Otherwise, each device utilizing the profile will receive the push update whether intended for each device utilizing that profile or not.

- 6. If displayed, select the **Push update without requesting end user consent** to push the updates directly to the configured state devices without consent from the device end user. Leave this option unselected affords the device user the ability to approve the profile update before its pushed to their device.
- 7. Select **YES** to proceed with the device push update and profile overwrite. Select **Back** to move back to the previous **Assign devices with profiles** screen.

https://docs.samsungknox.com/admin/knox-configure/updating-an-existing-device-profile.htm

# Case 2:23-cv-00103-JRG-RSP Document 31-6 Filed 07/24/23 Page 48 of 60 PageID #: 1725

#### Components of Knox Manage

- 1. **Knox Manage console** A web console that allows IT admins to configure, monitor, and manage devices, deploy updates, as well as manage certificates and licenses.
- 2. **Knox Manage MDM Client** An app that is installed on devices to automate installation and enrollment to Knox Manage.
- 3. **Knox Manage Cloud Connector** A service that creates a secure channel for data transfer between your enterprise system and the Knox Manage cloud server.
- 4. **Certificate Authority (CA)** An authority that generates certificates to authenticate devices and users with services such as Wi-Fi, VPN, Exchange, APN, and so on.
- 5. **Active Directory** A Lightweight Directory Access Protocol (LDAP) service that provides access to a customer's directory-based user information.

https://docs.samsungknox.com/admin/knox-manage/welcome.htm

### Set the profile update schedule

You can set the schedule to update the latest policy applied to user devices on a regular basis.

You can define multiple schedules. Click + to add a schedule.

You can add or edit up to 20 schedules when you save the settings.

To configure a policy update schedule:

- 1. Navigate to **Setting > Configuration > Profile Update Scheduler**.
- 2. Click next to Profile Update Schedule to enable the scheduler feature.
- 3. Select a target type from the following.
  - Global Setting—All profiles are updated according to the schedule.
  - Set by Group / Organization—You can configure multiple schedules and select groups or organizations for each schedule setting.
- 4. Select days and set the start time and time zone.
  - Select groups or organizations for each schedule setting if you selected the group/organization target type.
  - The policy update time may vary depending on the time and time zone of the user device.
- 5. Click Save & Apply.

https://docs.samsungknox.com/admin/knox-manage/set-the-profile-update-schedule.htm.

As a further example, Samsung's Tizen servers and Knox servers are able to deliver commands and messages to devices (such as Tizen OS smartwatches and televisions), Knox-managed devices, and Knox administrator devices when an asynchronous event with time-critical messaging needs is detected within the network. Such events include, for example, the detection of specific events monitored by software at a device (e.g.,

https://docs.samsungknox.com/admin/knox-manage/configure-alerts.htm, and purchase or billing transactions initiated by one device). As another example, an asynchronous event with time-critical messaging needs may be the detection of a device as having been connected to the

# 

	Internet, Knox servers, or Tizen servers, in which case messages intended for that device are delivered to the device at that point.
[1f] upon determining that one of the message delivery triggers has occurred, the logic further to supply one or more messages comprising the buffered content to the transport services stack for delivery on the secure message link maintained between the transport services stack and a device link agent on the given one of the wireless end-user devices.	The Accused Devices include "upon determining that one of the message delivery triggers has occurred, the logic further to supply one or more messages comprising the buffered content to the transport services stack for delivery on the secure message link maintained between the transport services stack and a device link agent on the given one of the wireless end-user devices."  For example, Samsung's push messaging servers comprise logic which supplies buffered content for delivery. <i>See e.g.</i> ,

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When a notification arrives at the device, its delivery mechanism depends on whether the application is running:

· When the application is running

When a notification arrives to the application while it is running (precisely, the application is connected to the service), the push notification callback is called. In this callback, you can read and process the received notification as described in this use case.

· When the application is not running

If the notification arrives when the application is not running, there are 3 ways to handle the notification:

o Forcibly launch the application and deliver the notification to it.

This happens when the action is set to **LAUNCH** in the message field when sending the notification from the application server. When the notification action arrives at the device, the push service forcibly launches the application and delivers the notification as a bundle.

For more information, see the Retrieving Messages When Launched by the Push Service use case.

o Store the notification at the push service database and request it later when the application is launched.

This happens when the action is set to ALERT or SILENT in the message field when sending the notification from the application server. When such a notification arrives at the device, the push service keeps the notification in the database and waits for the request from the application.

For more information, see the Retrieving Missed Push Messages use case.

The difference between the ALERT and SILENT actions is that the former shows an alert message in the quick panel and changes the badge count, while the latter does not. If the user clicks the alert message in the quick panel, the push service forcibly launches the application and delivers the notification.

o Discard the notification.

This happens when the action is set to **DISCARD** in the message field when sending the notification from the application server. When such a notification arrives at the device, the push service discards the notification unless the application is running.

https://docs.tizen.org/application/web/guides/messaging/push/;

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If the notification arrives when the application is not running, it can be handled in 3 ways:

o Forcibly launch the application and deliver the notification to it.

You need to set the action to LAUNCH in the message field when sending the notification from the application server. When the notification action arrives at the device, the push service forcibly launches the application and delivers the notification as a bundle.

When you create a project in the Tizen Studio, the <code>app\_control()</code> function is created automatically. When the application is launched by another application or process (in this case, by the push service), all related information regarding this launch request is delivered through the <code>app\_control</code> parameter. From this handle, retrieve the <code>op</code> operation using the <code>app\_control\_get\_operation()</code> function. With <code>app\_control</code> and <code>op</code>, retrieve the notification data using the <code>push\_service\_app\_control\_to\_noti\_data()</code> function.

If the application is not launched by the push service, this function returns as NULL.

```
static void
app_control(app_control_h app_control, void *data)
    char *op = NULL;
    push_service_notification_h noti = NULL;
   int ret;
    if (app_control_get_operation(app_control, &op) < 0)</pre>
        return;
    /* Retrieve the noti from the bundle */
    ret = push_service_app_control_to_notification(app_control, op, &noti);
   if (noti) {
        /* Handle the noti */
        /* Free the noti */
        push_service_free_notification(noti);
        /* Case when the application is not launched by the push service */
   }
    if (op)
        free(op);
}
```

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Since Tizen 3.0, the push service provides launch types when the application is launched by the service. Use the following code to figure out why the application is launched, as the app\_control() function is invoked in both cases of receiving notification and changing registration state.

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Store the notification at the push service database and request it later when the application is launched.

You need to set the action to ALERT or SILENT in the message field when sending the notification from the application server. When such a notification arrives at the device, the push service keeps the notification in the database and waits for the request from the application.

You can request for unread notifications from the push service. The request can be performed after connecting to the push server when the application is launched.

```
if (push_conn) {
   int ret = push_service_request_unread_notification(push_conn);
   if (ret != PUSH_SERVICE_ERROR_NONE)
      dlog_print(DLOG_ERROR, LOG_TAG, "ERROR: push_service_request_unread_notification()
failed.");
}
```

The difference between the ALERT and SILENT actions is that the former shows an alert message in the quick panel and changes the badge count, while the latter does not. If the user clicks the alert message in the quick panel, the push service forcibly launches the application and delivers the notification through the app control callback function.

o Discard the notification.

You need to set the action to **DISCARD** in the message field when sending the notification from the application server. When such a notification arrives at the device, the push service delivers the notification only when the application is up and running. Otherwise, the push service does not store the notification and discards it.

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Request unread notifications.

If the user does not launch the application from the quick panel, the application requests the unread notifications after start-up using the asynchronous push\_service\_request\_unread\_notification() function.

The following example shows a synchronous request using the push\_service\_get\_unread\_notification() function:

```
push_service_notification_h noti;
int ret;
do {
    ret = push_service_get_unread_notification(push_conn, &noti);

    /* Process the unread message noti */
    push_server_free_notification(&noti);
} while (1);
```

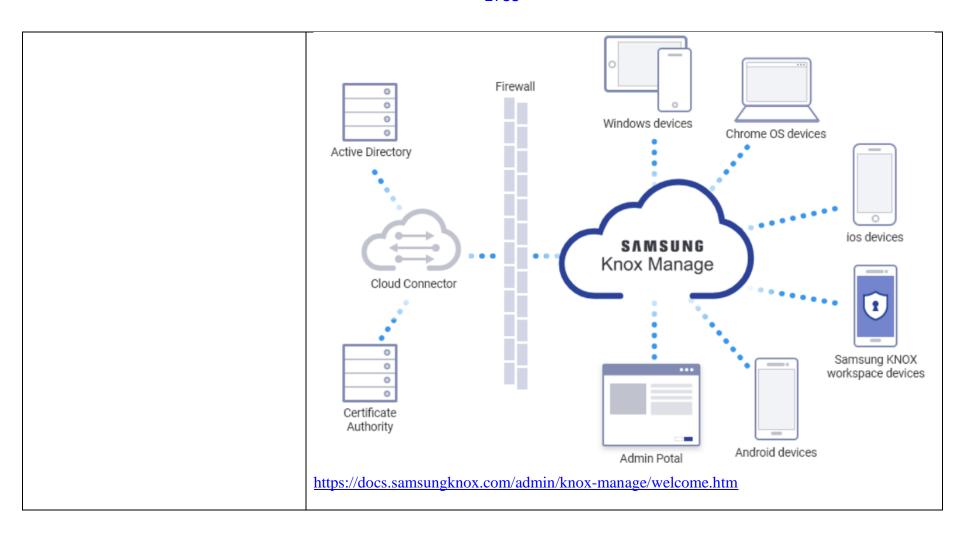
Call this function repeatedly until no notification is returned. If there are multiple unread notifications, the notifications are retrieved in their arrival order.

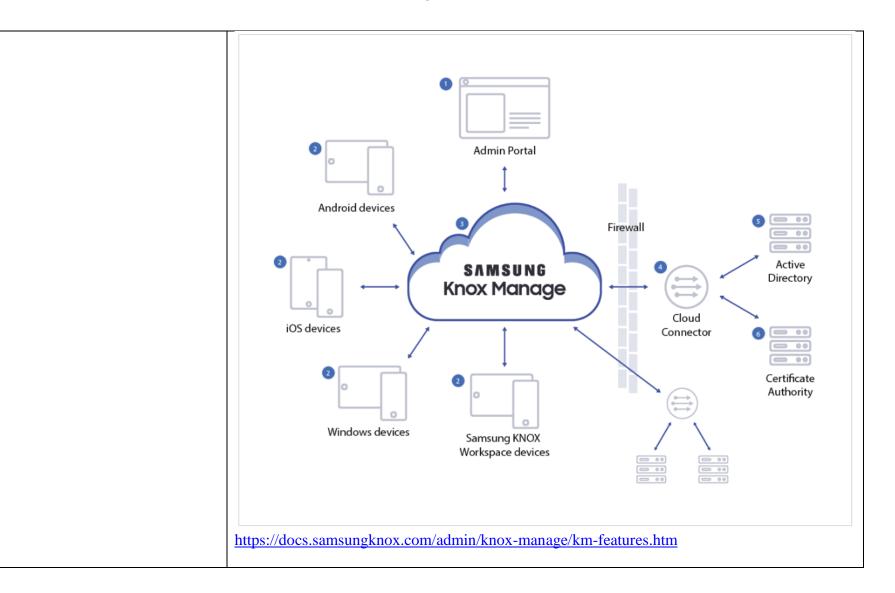
The push\_service\_get\_unread\_notification() function blocks the code while it receives a notification from the service. Unless you need this kind of synchronous behavior, use the asynchronous function.

https://docs.tizen.org/application/native/guides/messaging/push/.

As another example, Samsung's Knox servers comprise logic which supplies buffered content for delivery.

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### Update an existing device profile

22.11 23.03 UAT

An admin can update the device's profile with a push update if a device is currently in a Configured state.

**NOTE** — Setup edition profiles are restricted from receiving a push update. A Dynamic profile can push update another Dynamic edition profile, and a Setup edition profile can push update a Dynamic edition profile. However, a Setup edition profile cannot update another Setup edition profile, nor can a Dynamic edition profile push update a Setup edition profile.

**NOTE** — An IT admin can select specific devices for push updates from the Knox Configure **PROFILE** or **DEVICES** tabs or at the time a profile is modified. Otherwise, each device utilizing the profile will receive the push update whether intended for each device utilizing that profile or not.

- 6. If displayed, select the **Push update without requesting end user consent** to push the updates directly to the configured state devices without consent from the device end user. Leave this option unselected affords the device user the ability to approve the profile update before its pushed to their device.
- 7. Select **YES** to proceed with the device push update and profile overwrite. Select **Back** to move back to the previous **Assign devices with profiles** screen.

 $\underline{https://docs.samsungknox.com/admin/knox-configure/updating-an-existing-device-profile.htm}$ 

# Case 2:23-cv-00103-JRG-RSP Document 31-6 Filed 07/24/23 Page 59 of 60 PageID #: 1736

#### Components of Knox Manage

- 1. **Knox Manage console** A web console that allows IT admins to configure, monitor, and manage devices, deploy updates, as well as manage certificates and licenses.
- 2. **Knox Manage MDM Client** An app that is installed on devices to automate installation and enrollment to Knox Manage.
- 3. **Knox Manage Cloud Connector** A service that creates a secure channel for data transfer between your enterprise system and the Knox Manage cloud server.
- 4. **Certificate Authority (CA)** An authority that generates certificates to authenticate devices and users with services such as Wi-Fi, VPN, Exchange, APN, and so on.
- 5. **Active Directory** A Lightweight Directory Access Protocol (LDAP) service that provides access to a customer's directory-based user information.

https://docs.samsungknox.com/admin/knox-manage/welcome.htm

### Set the profile update schedule

You can set the schedule to update the latest policy applied to user devices on a regular basis.

You can define multiple schedules. Click + to add a schedule.

You can add or edit up to 20 schedules when you save the settings.

To configure a policy update schedule:

- 1. Navigate to Setting > Configuration > Profile Update Scheduler.
- 2. Click next to Profile Update Schedule to enable the scheduler feature.
- 3. Select a target type from the following.
  - Global Setting—All profiles are updated according to the schedule.
  - **Set by Group / Organization**—You can configure multiple schedules and select groups or organizations for each schedule setting.
- 4. Select days and set the start time and time zone.
  - Select groups or organizations for each schedule setting if you selected the group/organization target type.
  - The policy update time may vary depending on the time and time zone of the user device.
- 5. Click Save & Apply.

https://docs.samsungknox.com/admin/knox-manage/set-the-profile-update-schedule.htm.

As a further example, Samsung's Tizen and Knox products utilize communication layers comprising a transport services stack at the servers and devices to which the servers are connected. As one example, the secure control link between Knox servers and Knox-managed devices communicate through specific software residing on both Knox servers (Knox Manage software) and Knox-managed devices (e.g., Knox agent at the devices) which receives, decrpyts and decodes, interprets, and executes commands or messages from other elements in the system. Likewise, with Samsung's Tizen devices, specific software within both Tizen OS and Tizen's push messaging servers operate in a similar fashion.